



Dear Specialized Rider:

At Specialized, safety is our primary concern, and when safety is compromised for the rider, we need to take action.

After careful examination, we've concluded that some model year 2018 Allez, Allez Elite, and Allez Sport model bikes may contain a manufacturing defect in the fork crown which potentially affects safety. Therefore, we've decided to prepare for a recall which will involve replacing the existing fork with a new fork.

By this letter, we're asking riders to stop riding, and our dealers to stop selling, affected bicycles. Even though, to our knowledge, no one has been injured and no regulatory agency has brought this to our attention.

We've already engaged our considerable manufacturing resources to supply high-quality replacement forks, painted to match your bikes. Riders who've purchased these bikes will be our first priority for replacement, followed by our retailers. As riders ourselves, we fully understand and are working hard at finding solutions to minimize your inconvenience. We hope you'll understand and appreciate that we will need time to obtain necessary government approvals and time for our factories to produce a sufficient quantity of forks for the recall.

We assure you that getting you, the rider, back on your bike is our highest priority, and that we're working day and night to make this happen as quickly as possible. As we progress, we'll provide regular updates to you on [Specialized.com](https://www.specialized.com). And when we begin to deliver replacement forks, we will promptly notify all concerned.

For questions, please contact Specialized Rider Care at 020 8391 3502.

On our part, we wish to apologize for this inconvenience.

Mark Schroeder, Director of Engineering

For further updates: <https://www.specialized.com/gb/en/safety-notice>